

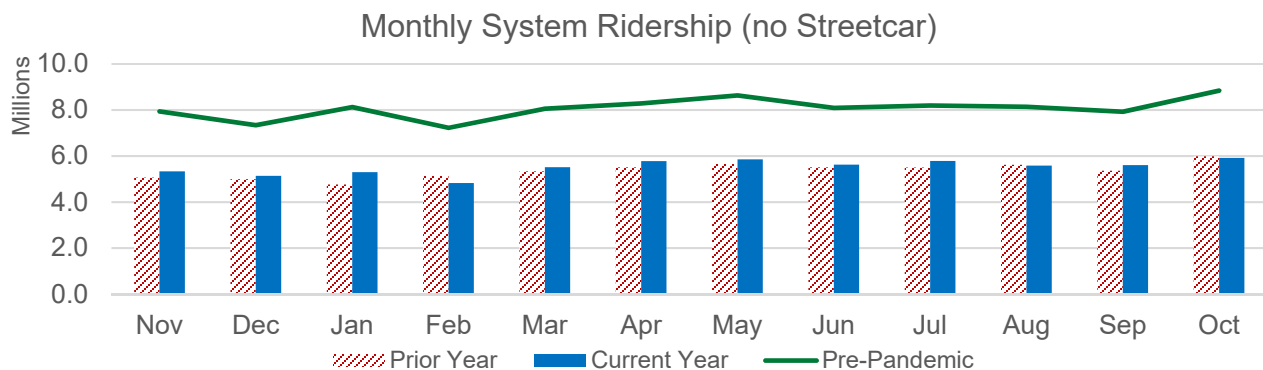
Date: November 17, 2025

To: General Manager
Board of Directors

From: Timothy Kea, Program Manager, Financial Systems
Budget & Forecast Department

Subject: October 2025 Monthly Performance Report

The monthly system-wide ridership decreased by (1.1%) in October compared to the same month in the prior year. Passenger revenue increased by 11.5%, and the system costs per boarding increased by 9.9%, from \$8.08 to \$8.88, compared to October 2024. The monthly Streetcar ridership decreased by (10.3%) compared to last year.



1. Weekly system boardings decreased by (1.1%) in October compared to the previous year. Weekly boardings increased by 2.9% on bus, 6.9% on WES, 14.2% on LIFT/Cab/TNC (Transportation Network Company), but decreased by (8.9%) on MAX.
2. Weekday fixed route boardings were 206,427 in October, a decrease of (1.3%) compared to the prior year. Boardings increased by 2.8% on bus, 6.9% on WES, but decreased of (9.0%) on MAX. Weekend fixed route boardings increased by 3.3% on bus, but decreased (8.7%) on MAX.
3. The five MAX lines averaged 65,846 weekdays, 56,413 Saturdays, and 41,913 Sunday boardings in October. Weekday ridership on the five MAX lines averaged 25,340 on the Blue Line, 15,347 on the Red Line, 8,551 on the Yellow Line, 10,719 on the Green Line, and 5,889 on the Orange Line. Total MAX ridership decreased (14.0%) during the weekday peak, and (5.1%) during weekday off-peak periods, resulting in a (9.0%) decrease in weekday MAX ridership.

The MAX weekend ridership decreased by (0.1%) on Saturday and by (18.2%) on Sunday compared to last year.

The total MAX weekly ridership in October decreased by (8.9%) compared to last year.

4. Bus averaged 140,036 weekdays, 95,725 Saturdays, and 79,785 Sunday boardings in October. Bus ridership increased 3.5% during weekday peak periods and 2.2% during weekday off-peak periods, resulting in a 2.8% increase in weekday bus ridership.

The bus weekend ridership increased by 5.3% on Saturday and 1.1% on Sunday compared to last year.

The total weekly bus ridership in October increased by 2.9% year over year.

Bus weekly ridership increased 1.5% on frequent routes and 6.7% on non-frequent routes compared to last October.

5. WES averaged 545 daily boardings in October, a 6.9% increase compared to the prior year. In October, WES operated with one late train, zero trains out of service, zero missed pullouts, and zero vehicle mechanical failures, resulting in 99.8% of trips made on time. WES runs every 45 minutes on weekdays during the morning and afternoon rush hours. It is considered On-Time if it arrives at the destination platform (Beaverton TC to Wilsonville) within 4 minutes of the published arrival time.
6. Weekly LIFT/Cab/TNC boardings increased by 14.2% in October. The weekday and weekend boardings increased 15.0% and 10.8%, respectively, compared to the prior year.
7. October passenger revenues were \$6.4 million, an increase of 11.5% compared to last year.
8. Fixed Route Operating costs/boardings measure the direct cost of providing each ride. Operations costs are labor, energy, and expendable supplies to provide transit service and maintain vehicles and plant facilities. The average fixed route operating costs per boarding increased from \$7.33 to \$7.99, or 9.0%, compared with last October.
9. Weekday Streetcar boardings averaged 1,823 on A-Loop, 1,687 on B-Loop, and 5,058 on North South (NS) line in October. The weekday boardings decreased by (8.1%), (16.5%), and (7.8%), respectively, compared to the prior year.

In October, Streetcar's On-Time Performance for the A-Loop, B-Loop, and NS line are 76.0%, 70.0%, and 81.0%, respectively. The Streetcar is owned by the City of Portland and operated by TriMet.

SYSTEM RIDERSHIP SUMMARY

Measure	Oct 25	Oct 24	% Change	FY26-TD	FY25-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	40,523	39,754	1.9%	38,758	36,470	6.3%
Bus-Frequent Service*	<u>99,513</u>	<u>96,480</u>	3.1%	<u>96,842</u>	<u>92,360</u>	4.9%
Subtotal All Bus	140,036	136,234	2.8%	135,600	128,830	5.3%
MAX	65,846	72,373	-9.0%	65,582	69,960	-6.3%
Commuter Rail	<u>545</u>	<u>510</u>	6.9%	<u>530</u>	<u>500</u>	6.0%
Fixed Route Total	206,427	209,117	-1.3%	201,711	199,290	1.2%
<u>Paratransit</u>						
LIFT, Cabs & TNC**	3,049	2,651	15.0%	2,931	2,509	16.8%
System Total	209,476	211,768	-1.1%	204,642	201,799	1.4%

Avg Weekly Boardings						
<u>Fixed Route</u>						
Bus-Other Service	244,797	229,433	6.7%	235,653	217,136	8.5%
Bus-Frequent Service*	<u>630,893</u>	<u>621,560</u>	1.5%	<u>620,159</u>	<u>588,645</u>	5.4%
Subtotal All Bus	875,690	850,993	2.9%	855,811	805,781	6.2%
MAX	427,556	469,539	-8.9%	431,829	460,811	-6.3%
Commuter Rail	<u>2,725</u>	<u>2,550</u>	6.9%	<u>2,649</u>	<u>2,478</u>	6.9%
Fixed Route Total	1,305,971	1,323,082	-1.3%	1,290,289	1,269,069	1.7%
Frequent Bus % of Total Bus	72.0%	73.0%	-1.0%	72.5%	73.1%	-0.6%
<u>Paratransit</u>						
LIFT, Cabs & TNC	17,852	15,626	14.2%	17,205	14,712	16.9%
System Total	1,323,823	1,338,708	-1.1%	1,307,494	1,283,782	1.8%

Operations Cost / Boarding Ride ***

<u>Fixed Route</u>						
Bus-Other Service	\$9.72	\$9.56	1.67%	\$10.17	\$9.86	3.14%
Bus-Frequent Service*	\$6.06	\$5.66	7.07%	\$6.25	\$5.95	5.04%
Subtotal All Bus	\$7.08	\$6.72	5.36%	\$7.33	\$7.01	4.56%
MAX	\$9.47	\$8.09	17.06%	\$9.32	\$7.87	18.42%
Commuter Rail	\$67.93	\$68.33	-0.59%	\$71.27	\$87.83	-18.85%
Fixed Route Total	\$7.99	\$7.33	9.00%	\$8.12	\$7.47	8.70%
<u>Paratransit</u>						
LIFT, Cabs & TNC	\$77.88	\$75.22	3.54%	\$80.11	\$81.64	-1.87%
System Total	\$8.88	\$8.08	9.90%	\$8.99	\$8.26	8.84%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

All other bus lines, plus special services are included under "Other Bus Services".

** Transportation Network Company (TNC eff. FY2024)

*** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

KEY INDICATOR PERFORMANCE REPORT (FIXED ROUTE)

	Oct 25	Oct 24	% Change	FY26-TD	FY25-TD	% Change
<u>Ridership (Bus, MAX, WES)</u>						
Avg. Weekday Boarding Rides	206,427	209,100	-1.28%	201,710	199,290	1.21%
Avg. Weekday Originating Rides	177,145	179,238	-1.17%	173,830	170,840	1.75%
Monthly Boarding Rides/Rev. Hour	37.40	39.12	-4.38%	36.91	37.76	-2.26%
<u>Revenue & Cost Efficiency (Bus, MAX, WES)</u>						
Passenger Revenue/System Cost	9.68%	9.57%	0.11%	9.10%	9.68%	-0.58%
System Cost/Boarding Ride	\$10.95	\$9.82	11.51%	\$10.62	\$9.55	11.20%
System Cost/Vehicle Hour (Adj. CPI to Prior Year)	\$290.24	\$282.30	2.81%	\$278.26	\$265.04	4.99%
<u>Labor Productivity (Bus, MAX, WES)</u>						
Bus & Rail Operator Attendance	87.62%	88.21%	-0.59%	87.20%	88.51%	-1.31%
Bus & Rail Maintenance Attendance	93.25%	93.24%	0.01%	93.03%	93.66%	-0.62%
WES Maintenance & Admin Attendance	95.29%	85.86%	9.44%	88.44%	91.96%	-3.52%
Weekly Boarding Rides Per Full Time Employee	369.7	383.6	-3.61%	361.0	371.2	-2.75%
<u>Service Supplied (Bus, MAX, WES)</u>						
Bus Miles Between Mechanical Failures - Lost Service	8,779	8,804	-0.28%	10,296	8,929	15.31%
Bus Collisions/100,000 Miles	3.20	3.10	3.23%	3.05	2.90	5.17%
Bus % Maintained Pullouts	100.00%	99.96%	0.04%	99.99%	99.96%	0.03%
Bus On-Time Performance(1)	84.60%	84.60%	0.00%	84.68%	85.75%	-1.08%
MAX Car Miles/Svc Delay Defects(2)	9,908	20,423	-51.49%	10,376	10,873	-4.57%
MAX Collisions/100,000 Miles	2.30	2.30	0.00%	2.08	1.85	12.43%
MAX % Maintained Pullouts	99.81%	99.94%	-0.13%	99.90%	99.22%	0.69%
MAX On-Time Performance(1)	77.60%	81.10%	-3.50%	79.85%	78.88%	0.97%
WES Miles/Relevant Failure	6,762	6,762	0.00%	6,395	6,395	0.00%
WES Collisions	0.00	0.00	N/A	0.00	0.00	N/A
WES % Maintained Trips	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%
WES On-Time Performance(1)	99.80%	99.60%	0.20%	99.23%	98.55%	0.68%

(1) By departures at route timepoints

(2) Eff. Jan 2017, MAX car miles divided by in-service delays(>5 mins w/mech incident) and mainline failures(out of service). **ii**

STREETCAR PERFORMANCE REPORT (1)				12 Month Average		
Streetcar Operation	Oct 25	Sep 25	Oct 24	This Year	Prev. Year	% Change
Average Weekday Ridership						
A-Loop Boardings	1,823	1,597	1,985	1,666	1,853	-10.1%
B-Loop Boardings	1,687	1,555	2,021	1,706	1,864	-8.5%
North South Line Boardings	5,058	4,569	5,484	5,053	5,400	-6.4%
Average Weekend Ridership						
A-Loop Boardings	3,153	2,749	3,383	2,973	3,042	-2.3%
B-Loop Boardings	2,842	2,880	2,948	2,939	2,826	4.0%
North South Line Boardings	5,577	6,018	6,892	6,483	6,742	-3.8%
Average Weekly Ridership						
A-Loop Boardings	12,268	10,734	13,308	11,301	12,308	-8.2%
B-Loop Boardings	11,277	10,655	13,053	11,466	12,144	-5.6%
North South Line Boardings	30,867	28,863	34,312	31,749	33,744	-5.9%
Monthly Ridership						
A-Loop Boardings	54,541	45,884	59,187	49,077	53,374	-8.1%
B-Loop Boardings	50,169	45,884	58,275	49,684	52,654	-5.6%
North South Line Boardings	138,642	123,270	153,700	137,131	145,971	-6.1%
A-Loop Boardings/Rev Hour	37.9	33.3	39.2	35.9	33.3	8.0%
B-Loop Boardings/Rev Hour	23.3	32.2	38.1	35.0	33.3	4.9%
North South Boardings/Rev Hour	36.7	34.5	57.6	47.4	53.3	-11.1%
System Boardings/Rev Hour	33.0	33.7	47.5	40.9	42.6	-4.0%
Service						
Vehicle Revenue Hours	7,369	6,373	5,706	5,774	5,919	-2.4%
Vehicle Revenue Miles	36,239	31,177	31,327	31,070	32,406	-4.1%
Service Quality						
A-Loop On-Time Performance	76.00%	82.00%	77.00%	77.58%	81.08%	-3.50%
B-Loop On-Time Performance	70.00%	77.00%	71.00%	71.50%	71.92%	-0.42%
North South On-Time Performance	81.00%	85.00%	81.00%	79.25%	77.58%	1.67%
Operator Attendance	88.17%	86.96%	82.53%	83.43%	87.92%	-4.49%
Excused Absence	0.13%	0.30%	0.12%	0.22%	0.26%	-0.04%
Family Leave	3.30%	7.62%	8.16%	7.13%	3.69%	3.44%
Unexcused Absence	1.08%	0.16%	0.35%	0.31%	0.13%	0.18%
Sick Leave	4.31%	4.02%	7.56%	6.53%	6.04%	0.49%
Industrial Injury	1.99%	0.00%	1.17%	2.04%	1.60%	0.43%
Contractual Absence	1.02%	0.93%	0.12%	0.34%	0.36%	-0.02%
Maintenance Attendance	92.93%	96.81%	95.28%	94.30%	94.03%	0.28%
Excused Absence	0.10%	0.08%	0.00%	0.10%	0.09%	0.01%
Family Leave	3.56%	1.18%	0.00%	2.48%	3.79%	-1.31%
Unexcused Absence	0.00%	0.00%	0.08%	0.01%	0.20%	-0.20%
Sick Leave	1.27%	1.85%	4.64%	2.66%	1.65%	1.01%
Industrial Injury	0.08%	0.08%	0.00%	0.03%	0.00%	0.03%
Contractual Absence	2.06%	0.00%	0.00%	0.41%	0.24%	-0.02%
Overall Attendance	89.27%	89.21%	85.84%	86.21%	89.43%	-3.22%